



Union County Humane Society

P.O. Box 625, 719 Hickory Star Road, Maynardville, Tennessee 37807

Phone 865-992-7969; Fax 865-745-1648, uchs.org@gmail.com, www.UnionCountyHumaneSociety.org

Changes to Operations in Response to COVID-19

Effective March 27, 2020

The Union County Humane Society has closed its building to general public walk-in and are offering services on an appointment-only basis during these difficult times due to the Coronavirus pandemic. Rest assured; our staff are here caring for the animals. We've modified certain policies to protect our staff and volunteers, as well as our visitors consistent with Center for Disease Control (CDC) recommendations.

- Intake of stray and owner surrendered animals.** If you want to bring an animal to the shelter, **please call ahead** so we can be prepared. We ask that if it is an owner surrender and it is **not an emergency** that you continue to care for your animal until the COVID-19 pandemic is over.
- Adoptions.** Adoptions are more important than ever at this time because most area shelters and animal transport services have restricted their operations. **We have suspended general public walk-in (unscheduled) visits** to avoid overcrowding and allow cleaning of frequently touched surfaces between visits.
 - Potential adopters must first **complete an adoption application** through our website ([Dog Adoption Application](#) or [Cat Adoption Application](#)),
 - When your application is **approved**, the shelter will contact you to **schedule visits** with adoptable animals.
 - Our adoptable pets are posted on our website ([UCHS Adoptable Animals](#)), as well as on petfinder.com ([Dogs](#) and [Cats](#))
- Spay, Neuter and Vaccination Services.** Vaccination services have been **suspended**. We continue to offer spay and neuter services on Wednesdays by appointment. A staff member will call you the night before the scheduled surgery and provide instructions. **We ask that you remain in your vehicle when you arrive**. If you OR a household member has had a fever above 100°F in the last few days, we ask that you please reschedule.
- Owner-requested Euthanasia.** This service continues to be by appointment only. **Please call in advance**.
- Pet Food Pantry.** We will continue to offer pet food to those in need. **Please call us to check on availability**. If we can fulfill your request, we will give you an appointment time to come to the shelter for supplies. **We will ask that you stay in your vehicle** and the pet food will be brought to you.
- Volunteers.** Our volunteers are critical to us. During the pandemic, we are not accepting new volunteers or community service volunteers. We ask that our existing volunteers **call ahead to schedule your assistance** so we can avoid overcrowding our facility.

We understand these are difficult times. Stay healthy and safe! Take this time to love your two-legged and four-legged companions.